

DMID-CROMS Contacts

February 2025

DMID-CROMS Groups	Purpose	Contact Information	Managers	DMID-CROMS Groups
DMID-CROMS Contract Project Management	To contact CROMS Project Management.	Main Phone: (301) 564-6400 Fax: (301) 897-7403 Email: ContactUs@dmidcroms.com	Jessica Ellis Email: jellis@tech-res.com (301) 547-2437 Perry Gonella Email: pgonella@tech-res.com Phone: (301) 897-7116	DMID-CROMS Contract Project Management
Data Analytics Group	To contact DAG Staff who use analytic tools to enhance understanding and utility of DMID protocol data.	Email: DAG@dmidcroms.com	Morgan Walter Email: mwalter@tech-res.com Phone: (301) 897-7107	Data Analytics Group
Essential Regulatory Documents	To submit site essential regulatory documents and to contact the ERDG.	Email: ERDG@dmidcroms.com Fax: (301) 897-7482	Michelle Garest Email: mgarest@tech-res.com Phone: (301) 897-7127 Amrita Singh Email: asingh@tech-res.com Phone: (301) 897-7130	Essential Regulatory Documents
Human Subjects Protection	To submit requests or contact Staff regarding HSP reviews of selected Informed Consent Forms (ICFs).	Email: HSP@dmidcroms.com	Andrew Lopez Email: alopez@tech-res.com Phone: (301) 547-2474	Human Subjects Protection
IT Support, Information Systems	To contact the IT Staff regarding the CROMS website, Document Library, DMART and to request user access.	Phone: 1 (877) 775-4266 Email: ITsupport@dmidcroms.com	Perry Gonella Email: pgonella@tech-res.com Phone: (301) 897-7116 Dorie Olson Email: dolson@tech-res.com Phone: (301) 897-7142	IT Support, Information Systems
Medical Writing	To contact the CROMS Medical Writing Staff.	Email: medicalwriting@dmidcroms.com	Katya Vines Email: kvines@tech-res.com Phone: (301) 897-7452	Medical Writing

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Pharmacovigilance	To submit Serious Adverse Event reports and to contact the PVG Staff.	Fax: 1 (800) 275-7619 (US only) (301) 897-1710 (Outside US) Email: PVG@dmidcroms.com Phone SAE Helpline: 1 (800) 537-9979 (US only) (301) 897-1709 (Outside US)	Anuradha Jasti Email: ajasti@tech-res.com Phone: (301) 897-7448	Pharmacovigilance
Protocol Deviation Reports	To submit Protocol Deviation Reports and to contact the protocol deviation reports Staff.	Fax: (215) 699-6288 Email: protocoldeviations@dmidcroms.com	John Groves Email: John.Groves@iconplc.com Phone: (215) 616-3280	Protocol Deviation Reports
Quality Assurance	To contact Staff who oversee the quality assurance and the quality management processes.		Susan Leister Email: sleister@tech-res.com Phone: (301) 897-1762	Quality Assurance
Quality Management	To submit (a) Clinical Quality Management Plan documents and to contact the CQM Staff; and (b) to request Quality Management Consultative activities.	Email (a): CQMP@dmidcroms.com Email (b): QMConsult@dmidcroms.com	Urjita Patel Email: upatel@tech-res.com Phone: (301) 897-7153	Quality Management

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Safety Oversight Committee Support	To submit documents to the SOCS team and to request SOCS meeting date polling.	Email: SOCS@dmidcroms.com	Christina Caravoulis Email: ccaravoulis@tech-res.com Phone: (301) 897-7420	Safety Oversight Committee Support
Site Monitoring	To contact clinical site monitors regarding monitoring activities and reports.	Email: sitemonitoring@dmidcroms.com	Nicole Radcliff Email: Nicole.Radcliff@iconplc.com Phone: (215) 616-4919	Site Monitoring
Study Information Office	To access Document library, DMART protocol tracking and NLM services. To contact the Study Information Office Staff.	Email: SIO@dmidcroms.com	Imani Staton-McCrimmon Email: istaton-mccrimmon@tech-res.com Phone: (301) 897-7453	Study Information Office
Teleconference Support	To contact the Teleconference Support Team.	Email: teleconferences@dmidcroms.com	Natalie Flynn Email: nflynn@tech-res.com Phone: (301) 897-7135	Teleconference Support
Training	To contact the Training Team.	Email: training@dmidcroms.com	Renee Castaneda Email: rcastaneda@tech-res.com Phone: (301) 897-7412	Training
Trial Master File	To contact the TMF management team for CROMS TMF activities.	Email: TMF@dmidcroms.com	Timothy Kessler Email: tkessler@tech-res.com Phone: (301) 897-7492	Trial Master File